



**U.S. EQUAL EMPLOYMENT OPPORTUNITY COMMISSION**  
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To whom it may concern:

Haydeé Rosario has worked as a contract mediator for the ADR Program at the U.S. Equal Employment Opportunity Commission, Philadelphia District Office since 2009. She has mediated numerous cases on our behalf involving issues related to Title VII of the Civil Rights Act, the Age Discrimination Act and the Americans with Disabilities Act. Since 2009, Ms. Rosario has successfully mediated all of the cases assigned to her. Thus, I am pleased to advise that her resolution rate with our District Office is a whopping 100% percent. Most importantly, attorneys who have worked with Ms. Rosario during EEOC's mediation process have commended her as being an outstanding mediator and instrumental in reaching a successful resolution. These accolades have been received by both attorneys for Charging Parties as well as Respondents. Specifically, one attorney who worked with her recently described Ms. Rosario as a "first class mediator".

I would emphatically state that Ms. Rosario is a hardworking mediator who is well-equipped with skills to quickly to understand all of the issues presented by the parties. She is steadfast and persistent in her efforts to bridge the parties' differences, and has a practical approach to resolving matters. In addition, Ms. Rosario's bilingual skills have been an asset in a number of cases. In sum, Ms. Rosario is an excellent mediator and I recommend her without hesitation.

Sincerely,

STEPHANIE MARINO  
ADR Coordinator  
*Philadelphia District Office*